

# Service price list

## Free services

Product presentation meeting

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System quotation

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Local vision to take the necessary measurements, photos, determine cable routes, etc.

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Consultation on the possibilities of system configuration or expansion

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System design - free after signing the contract and making an advance payment

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Drive to the presentation, meeting or local vision

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## Free repairs and services during the warranty period (upon proof of purchase or purchase contract), resulting from device malfunction or incorrect software

Remote technical support in the event of a device failure or software configuration

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Repairs of equipment at the client's, if the assembly was carried out by WANO Solutions

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Repair of equipment on the WANO service point if the product is purchased without assembly

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Service technician access drive throughout Poland

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## Paid services

### Installation up to 10 pcs - hourly rate

Equipment assembly and programming, employee training - calculated per man-hour

**net price**

56.00 €

### Above 10 items, assembly and service prices are set individually

	<b>net price</b>
Installation of an electronic lock with prepared door drilling by the manufacturer	27.00 €
Installation of an electronic lock with the preparation of door drilling by WANO	40.00 €
Removal of existing fittings	12.00 €
Adjusting on the hinged door and door on self-closer	23.00 €
Installation of mechanical fittings - toilet bathroom handles, rosettes, door stoppers, door connectors wire loops, profile cylinder locks, door viewers, door handles, external door knobs and handles, etc.	14.00 €
Installation and adjustment of the door self-closer	23.00 €
Installation of the electric strike with connection to the door frame with prepared holes	28.00 €
Installation of the electric strike with connection and preparation of the frame drilling by WANO	45.00 €
Installation and connection of the electromagnetic lock	56.00 €
Installation and connection of the electrical point (access readers, energy power switches, access points, internet gateways, power supplies, controllers, etc.)	23.00 €
Installation of tripod turnstile	280.00 €
Installation of sensory turnstile	300.00 €
Installation of full height turnstile	525.00 €
Wiring location - price per linear meter (cable, drillings, installation pipes, ties, tapes, etc.)	5.00 €
Replacement of batteries and accumulators - the price does not include the batteries	8.00 €
Software implementation, building structure, programming devices, training - calculated per man-hour	56.00 €
Drive - rate per km, including toll roads and other charges *	0.50 €

\* service technician's access outside Poland is quotationg individually

	<b>net price</b>
Periodic technical review of equipment - calculated per point	18.00 €

Prices above 50 items may be discounted

### Repair and post-warranty services

	net price
Remote technical support in the event of a device failure or software configuration calculated per man-hour	37.00 €
Diagnostics, service and repair at client's place - calculated per man-hour *	55.00 €
Diagnostics, service and repair at WANO service point - calculated per man-hour *	13.00 €
Additional training in the use of equipment and software at the customer's request - calculated per man-hour	37.00 €
Drive on request - price per km, including toll roads and other charges	0.50 €

\* spare parts for devices are not included in the quotation of repairs

### Additional services

	net price
Individual card project	37.00 €
Individual project of the cover or other element of the structure - calculated per man-hour	13.00 €
Installation project - calculated per man-hour	35.00 €

Other prices are set individually and depend on the degree of team involvement and technical requirements